FAMILY LEARNING DAY (fld) Volunteer

Family Learning Day (FLD) Volunteers have an important role to play through engaging with our visitors at Raystede on **Wednesdays & Thursdays during the school holidays**. FLD volunteers answer questions, share facts about our animals and help maintain a calm environment around site. They will be guided by the Education team who will give them a good knowledge of the activities provided for families during the holidays and general knowledge of our charity and our animals. They communicate with the public in a friendly manner to deliver our key learning messages.

**What’s in it for you?**

· Being part of a friendly and dedicated team

· Volunteering in a beautiful countryside location

· Learning new and transferable skills

· Opportunities to deliver talks and share Raystede knowledge

· Uniform and access to training

· Discount in our café and on pet goods

· Entry to the site before or after shifts

**What is the time commitment?**

Shifts are between the hours of 10am and 4pm, on Wednesdays and Thursdays during the school holidays. Shifts are organised and allocated in advance on a rota system. You can give as much of your time as you would like however most volunteers commit to a regular weekly shift of 3 hours or more.

**What’s involved?**

· Interacting with visitors and responding to questions about our activities and our animals as guided by the education team

· Helping to maintain a safe and calm environment for visitors and our animals

· Providing information leaflets and directing visitors around the site

· Being part of a rota system on Wednesdays and Thursdays throughout the school holidays

· Becoming familiar with Raystede policies including following fire and security procedures

· Supporting any other activities relevant to the role

**Who is this suitable for?**

This role is suitable for someone who enjoys talking to people, including children and helping them learn about animal welfare. A friendly, approachable manner and excellent communication skills are a must. A passion for animal welfare and commitment to helping Raystede deliver key messages is essential.

**How will I make a difference?**

By helping our visitors to learn about animal welfare, you are supporting the educational aims of the charity and animals more widely.